HANDLING & CARE

BRIGGS

Briggs Veneers - 409 Victoria St, Wetherill Park, NSW 2164 — www.briggs.com.au — samples@briggs.com.au

BRIGGS | TrueGrain

STORAGE & USE	• **Environment:** Keep the storage area between 40% and 70% relative humidity (RH). Do not expose veneer or veneered panels to bright light, excessive heat, high humidity, chemicals, water, or other liquids. • **Moisture Protection:** Avoid even temporary contact with liquids and ensure no moisture settles on the product surface. • **Stacking & Covering:** Store panels flat, at least 200mm off the floor, covered with plastic sheeting and/or a cover sheet. Always keep raw veneer and uncoated panels completely covered with a flat sheet of plywood, MDF, or similar to protect them from light, wind, and dry air. • **Finishing:** Coat veneered boards immediately after sanding where possible, as raw wood exposed to air can oxidise and discolour. • **Limitations of Use:** Veneered products are not suitable for exterior use, high-wear applications, or wet horizontal surfaces (such as benchtops).

CARE OF VENEERED PANELS	Briggs TrueGrain veneers are supplied unfinished - either as raw sheet layons or pressed onto a substrate board - and always require sealing and finishing. Because we have no control over the glues or coatings used during fabrication and finishing, we cannot provide specific care warranties for the completed product. Please consult your fabricator or coatings supplier for tailored advice. As a general guide for finished timber veneer surfaces: • **General Cleaning:** Never use harsh cleaners, chemicals, bleach, ammonia, solvents, or abrasive pads, as these will scratch or damage the surface finish. • **Dusting & Polishing:** Dust with a soft, dry cloth or feather duster. If polishing, use a soft dry cloth and a non-abrasive, silicone-free furniture polish (silicone can cause issues if the surface is later recoated). • **Spills & Moisture:** Wipe up all spills immediately with a damp cloth, especially alcohol, chemicals, and staining liquids like wine or fruit juice. Avoid excessive water, steam, or high humidity, which can crack the coating or cause white moisture marks beneath it. • **Grease & Stubborn Marks:** Wipe with a dry cloth, then use a cloth lightly dampened with water and quality furniture polish. For persistent marks, use a mild, non-abrasive cleaner approved by your coating manufacturer, and test it on a hidden area first. • **Heat & Temperature:** Keep indoor temperature fluctuations within reasonable limits to prevent timber movement from cracking the finish. Always use heat-resistant mats under hot items. • **Light & UV Exposure:** Protect surfaces from direct sunlight and intense heat using blinds, curtains, or UV window film. Excessive UV and heat can fade the timber, damage the finish, and cause fine surface splits (checks) along the grain.

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TRANSPORT & TRANSIT	• **Weather & Moisture Protection:** Always transport veneer and veneered panels in a fully enclosed vehicle, or completely wrap the pack in waterproof plastic sheeting. Even brief exposure to rain, damp air, or road spray can stain the timber or cause swelling and delamination. • **Wind & Airflow:** Protect the load from wind and strong airflow during transit. Moving air rapidly dries out raw veneer, which can lead to brittleness, splitting, or cupping. • **Cleanliness:** Keep materials sealed against road dirt, dust, and exhaust fumes, as embedded grit can contaminate the raw wood surface and cause issues during sanding and coating. • **Securing the Load:** Transport packs flat on a level surface. Use protective cover sheets (such as MDF or plywood) and corner protectors under straps to prevent mechanical damage, denting, or surface rubbing while moving.

DISCLAIMER	• **General Guidelines & Coatings:** This information is presented as a guideline only. Expert advice should be sought regarding coatings, so please contact your coating supplier. • **Product Coverage & Changes:** We stock all the TrueGrain products shown on our website, though supply is subject to stock availability and runouts. This information sheet also covers all non-TrueGrain Briggs reconstituted veneers and any undyed TrueGrain Natural veneers not listed here. Briggs Veneers reserves the right to discontinue products or change prices, dimensions, and other product attributes without notice at any time. • **End-User Responsibility:** Because it is not possible to account for all manufacturing conditions, associated materials, products, and methods of application, the end-user is responsible for carrying out the necessary tests and trials. You must confirm that the veneer, coating type, fabrication methods, associated materials, and cleaning products or methods are suitable for your intended application.